

Hotel policies of The Graywood Hotel

General

Deposit Policy: 50 percent of the total booking amount will be charged on the day of making the booking. The remaining 50% is payable upon arrival at the hotel.

However, for bookings made within 7 days of date of arrival:
The total price of the reservation will be charged on the day making the booking.

Cancellation Policy:

Cancellations only confirmed once a written confirmation thereof is received from Graywood Hotel

- If cancelled 45 - 30 days prior to arrival: 10% cancellation fee will be charged
 - If cancelled up to 7 - 29 days prior to date of arrival: The 50 percent deposit taken is non-refundable.
 - Cancellations within 7 days of date of arrival: 100 % cancellation fee will be charged.
 - Cancellation on day of arrival or in the case of a no-show: The total price of the reservation will be charged.
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Children and Extra Bed Policy:

All children are welcome.

- One child under 2 years stays free of charge.
 - Maximum capacity of baby cots in a room is 1.
 - Family Rooms: Have a double bed and a small pull-out sleeper couch which can accommodate a small child under the age of 12 years.
 - There is no capacity for extra beds in the room.
 - No triple bedded rooms.
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Internet

Free Wi-Fi available.

Meal Plan

Full breakfast is included in the room rate
No other meals are served.

Parking

Limited undercover parking is available at the hotel (this is on a first come, first serve basis).
Secure private parking available across the road in our parking lot.

Pets

Pets are not allowed.